Deactivate two factor authentication

To deactivate the two factor authentication

1.Go to<u>www.dotarai.com</u> and login to your account. Select the **"Profile**" tab to bring up a list of your profile.

2. Click on the "Two-factor authentication" button.

3.Re-login with your password and click "Login" button.

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5.Click "**Yes**" button.

6. Click the "**OK**" button and re-login to apply the change.

Can't log in with two-factor authentication

1.Go to <u>www.dotarai.com</u> and login to your account. using your account information then click on the "**Can't log in**" button.

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Login verification		
×	XXXXXX	✓ Verify
<u>ூ Can't</u>	login!	

2.Enter your username and mobile number (the number that has been used to activate the two-factor authentication), then click "**Send**" button.

3. The system will send a revoke code to your mobile number.



4.Enter revoke code and click the "**Confirm**" button.

Revoke code		
	924220	
X Cancel	Confirm	

5.Click " $\ensuremath{\textbf{OK}}\xspace$ " button and re-login to apply the change.

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